

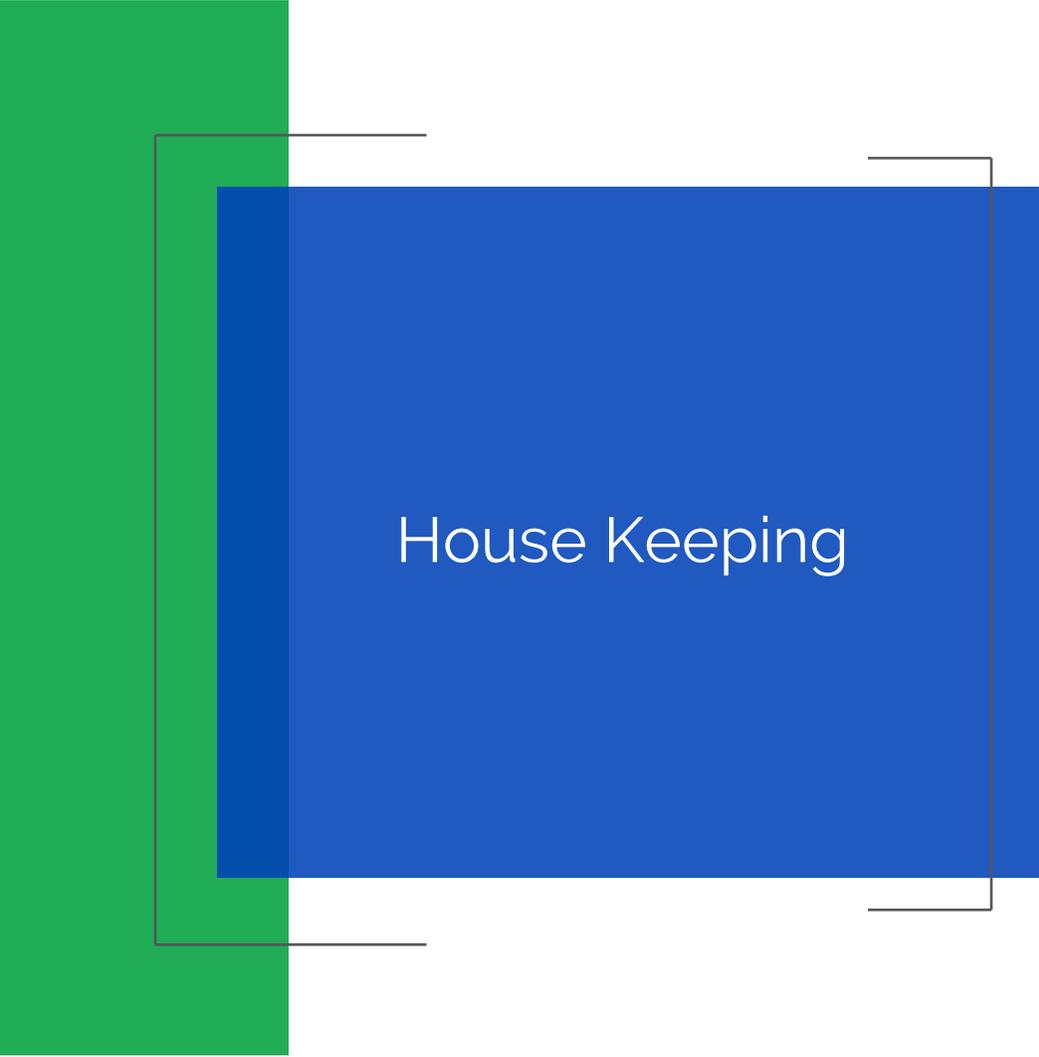


logicpath

# C3 Financial

## USER TRAINING





## House Keeping

- Mute Your phone
- Do not place on Hold

# Agenda



Overview

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Login

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Order/Deposits

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Branch Dashboard

# C3 Financial

Cash Inventory Software to help Manage cash levels by Denomination

- **Forecast By Denomination**

- Tracks CET for the entire location (not just the branch Vault)
- Track Usage for past year
  - Cash Ending, Orders and Deposit = Usage
- Provide Cash Ordering Recommendations (Shipment IN)
- Provide Cash Depositing Recommendations (Shipment Out)
- Provides Guidance based on monthly, seasonal and yearly trends
- Integrations Loomis
- Centrally Upload to the Fed

- **User Responsibility**

- Close out teller drawers in correct denomination buckets
- Enter and Fulfill Orders and deposits into software



**Log In**  
**C3 Financial**

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# Logging In



Order	Action	Result
1	<a href="https://www.c3Financial.logicpath.com">www.c3Financial.logicpath.com</a>	Log In Page Displays
2	Username and Password: Email Address	First Log in will prompt to reset password
3	Click Enter	System Logs you in



# Branch Orders

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C3 Financial

# Order Process



- Submit Orders & Approve Orders
  - Cut Off Time 10:00 AM CST - 2 days Prior to delivery
- Only **APPROVED** Orders are automatically sent Integration.
- **MUST** Fulfill Order when Cash Received in order from them to display on dashboard!
- Retail Support will order to fed to replenish the Vaults

# Placing Branch Orders

The screenshot shows the C3 Financial interface. At the top, the navigation bar includes the C3 Financial logo, a 'DASHBOARD' icon, and a circled '1' pointing to the 'ORDER & DEPOSIT' icon. Below the navigation bar, the user information is displayed: Institution: First Merchants Bank, Regions: Ohio, Locations: Reynoldsburg, and User: Jeanie Bradley. The main content area is titled 'Order | Deposit History - Reynoldsburg' and includes filters for dates (04/02/2021 - 04/30/2021), types (All Types), and statuses (ALL STATUSES). Below this is a table with columns: Select, Service Date, Type, and Guidance. The 'Cash Point Details' section includes filters for 'ALL CASHPOINT TYPES' and 'Service Interval - 7 Days', and a circled '2' pointing to the 'Create New Order' button. Below this is a table with columns: Cash Point Id, Type, Cash Ending Date, Cash Ending, Average Daily Demand, Service Interval Days, and Suggested Fill.

Order	Action	Result
1	Select <b>Order/Deposit</b> Icon	<b>Order/Deposit History Screen Display</b>
2	<b>Create New Order</b>	<b>Cash Ordering Screen Displays for Entry</b>

# Add New Order Recommended Amount

**New Order - Service Date: 4/22/2021**

Service Details			
Service Date	Next Service Date	Lead Time	Approval Cutoff Time
4/22/2021	4/29/2021	2	Not Set
Delivery Days	Packaging Type	Maximum	Shipment Cost
Thu	Fed Strapped	\$0.00	\$0.00
Logistics	Money Supplier	Carrier	Use Standing Order
Chase_Order	Fedline	Loomis	<input type="checkbox"/>

DENOMINATIONS	Denomination Detail	
	GUIDANCE	REQUESTED
Hundreds	\$10,000	\$10,000
Fifties	\$0	\$0
Twenties	\$0	\$0
Tens	\$0	\$0
Fives	\$0	\$0
Twos	\$0	\$0
Ones	\$0	\$0
\$1 coins	\$0	\$0
Eisenhowers	\$0	\$0
Half Dollars	\$0	\$0
Quarters	\$0	\$0
Dimes	\$0	\$0
Nickels	\$0	\$0
Pennies	\$0	\$0
Bait	\$0	\$0
Miscellaneous	\$0	\$0
New	\$0	\$0
Mutilated	\$0	\$0
<b>TOTAL</b>	\$10,000	\$10,000
<b>VARIANCE</b>		0.00%

Notes

Submit Approve

Order	Action	Result
1	Verify Delivery Dates	Expected Day to receive the Cash:
2	Guidance: System Generated Recommendation Requested Amount: Amount sent to Integration	Only change requested if not following guidance. Requested amount will be the amount Ordered
3	Save Submit/Approve	<ul style="list-style-type: none"> <li>Must be in <b>Approved</b> status to go to Integrations</li> </ul>
	<b>PRINT ORDER</b>	To compare and confirm when received

# Order/Deposit

## Descriptive Guidance

**New Order - Service Date: 4/22/2021** [X]

Service Details			
Service Date	Next Service Date	Lead Time	Approval Cutoff Time
4/22/2021	4/29/2021	2	Not Set
Delivery Days	Packaging Type	Maximum	Shipment Cost
Thu	Fed Strapped	\$0.00	\$0.00
Logistics	Money Supplier	Carrier	Use Standing Order
Chase_Order	Fedline	Loomis	<input type="checkbox"/>

Denomination Detail		
DENOMINATIONS	GUIDANCE	REQUESTED
Hundreds	\$10,000	\$10,000
Fifties	\$0	\$0
Twenties	\$0	\$0
Tens	\$0	\$0
Fives	\$0	\$0

**Hundreds**

<b>Last Cash Ending:</b>	\$22,700	4/14/2021
<b>In Transit:</b>	\$0	
<b>Expected Demand:</b>	\$1,767	
<b>Safety Stock:</b>	\$36,593	90%
<b>Last Year Period Demand:</b>	\$0	
<b>AVG Daily Demand (90 Day):</b>	(\$654)	

**Close**

Order	Action	Result
1	Click on Guidance displayed	Descriptive Guidance window opens
2	View Descriptive Guidance (Variables used in forecast)	<ul style="list-style-type: none"> <li><b>Last Cash Ending:</b> Amount and date</li> <li><b>In Transit:</b> Unfulfilled O/D</li> <li><b>Expected Demand:</b> Expected Usage over Service Interval</li> <li><b>Safety Stock:</b> Reserve</li> </ul>
3	Click Close when finished viewing	Descriptive Guidance Table will Close

# Order/Deposit Alerts

**New Order - Service Date: 12/7/2020** [X]

Service Details			
Service Date	Next Service Date	Lead Time	Approval Cutoff Time
12/7/2020	12/14/2020	2	09:00 AM
Delivery Days	Packaging Type	Maximum	Shipment Cost
Mon	Fed Strapped	\$500,000.00	\$45.00
Logistics	Money Supplier	Carrier	Use Standing Order
Fedline Ord	Fedline	Loomis	<input type="checkbox"/>

Denomination Detail		
DENOMINATIONS	GUIDANCE	REQUESTED
Hundreds	\$100,000	\$100,000
Fifties	\$95,000	\$95,000
Twenties	\$240,000	\$240,000
Tens	\$50,000	\$50,000
Fives	\$40,000	\$40,000
Twos	\$2,000	\$2,000
Ones	\$36,000	\$36,000
\$1 coins	\$8,000	\$8,000
Quarters	\$18,000	\$18,000
Dimes	\$6,000	\$6,000
Nickels	\$2,000	\$2,000
Pennies	\$450	\$450
<b>TOTAL</b>	<b>\$597,450</b>	<b>\$597,450</b>
<b>VARIANCE</b>		<b>0.00%</b>

Notes

**WARNING** [X]

The expected date selected is within your lead time.  
This may cause a delay in receipt of your request.

1

CANCEL CONFIRM

**Requisition** [X]

Your System Administrator is using the "Service Interval Max" for your location. You cannot order or deposit more than **\$500,000.00**  
Please edit your requisition amount or contact your system admin.

2

OK

**Notes**

DUE TO VARIANCE OF REQUEST TO GUIDANCE, PLEASE ENTER NOTE

3

Order	Action	Result
1	Submit within Order Lead Time	Warning Display
2	Order over limit set for location	Prevented from Ordering
3	Ordering high Variance	Must Enter Note to continue



# Branch Deposit

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C3 Financial

# Deposit Process

- Submit Deposits

Print Deposit

- *MUST* Fulfill Deposit when Cash Received

# Placing Branch Deposits

The screenshot shows the C3 Financial Logicpath interface. At the top, the navigation bar includes 'C3 Financial logicpath', 'DASHBOARD', 'ORDER & DEPOSIT' (highlighted with a red box and a circled '1'), 'LEDGER', and 'LOGICPATH ADMIN'. Below the navigation bar, the user information shows 'Institution: First Merchants Bank', 'Regions: Indy ATMs', 'Locations: Middletown ATM IC570950', and 'User: Jeanie Bradley'. The main content area displays 'Order | Deposit History - Carlinville' with filters for '04/02/2021 - 04/30/2021', 'All Types', and 'ALL STATUSES'. A table with columns 'Select', 'all', 'Service Date', 'Type', and 'Guidance' is shown. At the bottom, the 'Cash Point Details' section includes filters for 'ALL CASHPOINT TYPES' and 'Service Interval - 7 Days'. Two buttons, 'Create New Order' and 'Create New Deposit', are visible at the bottom right, with the 'Create New Deposit' button highlighted by a red box and a circled '2'.

Order	Action	Result
1	Select <b>Order/Deposit</b> Icon	<b>Order/Deposit History Screen Display</b>
2	<b>Create New Deposit</b>	<b>Cash Deposit Screen Displays for Entry</b>

## Add New Deposit Excess Cash to Ship Back

Order	Action	Result
<b>1</b>	Verify Delivery Dates	Expected Day to ship the Cash:
<b>2</b>	Guidance: System Generated Recommendation Requested: Amount Actually Shipped	Only change requested if not following guidance. Requested amount will be the amount Shipped
<b>3</b>	Save Submit/Approve	
	<b>PRINT DEPOSIT</b>	For Confirmation

**New Deposit - Service Date: 4/22/2021**

Service Details			
Service Date	Next Service Date	Time	Approval Cutoff Time
4/22/2021	4/29/2021	2	Not Set
Delivery Days	Packaging Type	Maximum	Shipment Cost
Thu	Currency x 100 Count	\$0.00	\$75.00
Logistics	Money Supplier	Carrier	
Chase_Deposit	Fedline	Loomis	

Denomination Detail		
DENOMINATIONS	GUIDANCE	REQUESTED
Hundreds	\$0	\$0
Fifties	\$65,000	\$65,000
Twenties	\$38,000	\$38,000
Tens	\$8,000	\$8,000
Fives	\$6,500	\$6,500
Twos	\$0	\$0
Ones	\$2,400	\$2,400
\$1 coins	\$0	\$0
Eisenhowers	\$0	\$0
Half Dollars	\$0	\$0
Quarters	\$1,000	\$1,000
Dimes	\$0	\$0
Nickels	\$200	\$200
Pennies	\$50	\$50
Bait	\$700	\$700
Miscellaneous	\$0	\$0
New	\$0	\$0
Mutilated	\$1,700	\$1,700
<b>TOTAL</b>	\$123,550	\$123,550
<b>VARIANCE</b>		0.00%
<b>Notes</b>		

# Order/Deposit History/Edit

Carlinville

1 → [ 06/03/2020 - 05/03/2021 | All Types | ALL STATUSES ]

Service Date	Id	Type	Guidance	Requested	Variance	Fulfilled	Status
11/23/2020	247	Order	\$0	\$130,000	\$130,000	\$0	Cancelled
11/16/2020	1655	Order	\$0	\$20,000	\$20,000	\$0	Submitted
11/9/2020	246	Order	\$0	\$10,000	\$10,000	\$0	Approved
9/13/2020	244	Order	\$0	\$2,000,000	\$2,000,000	\$2,000,000	Fulfilled
8/23/2020	243	Order	\$0	\$20,000	\$20,000	\$0	Submitted
8/3/2020	245	Order	\$0	\$200,000	\$200,000	\$0	Submitted

2 →

Order	Action	Result
1	Filters Date Range, Type and Status	All Entered O/D within filters will display
2	Click on ID	O/D Will Open to Edit

# FULFILL

All orders/deposit MUST be fulfilled when transaction complete!

Order | Deposit History - Carlinville

1

10/30/2020 - 11/30/2020

All Types

ALL STATUSES x

Select	all	Service Date	Id	Type	Guidance	Requested	Variance	Fulfilled	Status
<input type="checkbox"/>		11/23/2020	247	Order	\$0	\$130,000	\$130,000	\$0	Cancelled
<input type="checkbox"/>		11/16/2020	251	Order					
<input type="checkbox"/>		11/9/2020	246	Order					

**Order 255** x

Service Details		
Logistics	Service Date	Next Service Date
Fedline Ord	11/23/2020	11/30/2020

Order Status: 2 3

Cancel  Submit  Approve  Fulfill

DENOMINATIONS	GUIDANCE	REQUESTED	FULFILLED
Hundreds	\$100,000	\$100,000	\$100,000
Fifties	\$95,000	\$95,000	\$95,000
Twenties	\$240,000	\$40,000	\$40,000
Tens	\$50,000	\$50,000	\$50,000
Fives	\$40,000	\$40,000	\$40,000
Twos	\$2,000	\$2,000	\$2,000
Ones	\$36,000	\$36,000	\$36,000
\$1 coins	\$8,000	\$8,000	\$8,000
Quarters	\$18,000	\$18,000	\$18,000
Dimes	\$6,000	\$6,000	\$6,000
Nickels	\$2,000	\$2,000	\$2,000
Pennies	\$450	\$450	\$450
<b>TOTAL</b>	<b>\$597,450</b>	<b>\$397,450</b>	<b>\$397,450</b>
<b>VARIANCE</b>		<b>-33.48%</b>	<b>-33.48%</b>

4

Submitted: CNBBank Admin on 1/21/2021, 2:48:13 PM (CST) 5

Order	Action	Result
1	Click on ID of O/D to Fulfill	O/D will Open
2	Click on Fulfill Status	Fulfilled amount/date populates
3	Verify Fulfilled Amount and Date	Make Changes if needed
4	Variance Displays	Observe Variance
5	Stamped with User, Date and Time	Observe for Audit



# Branch Dashboard

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C3 Financial V4

# Branch Dashboard View Cash Position

How much we have, and how much we use.  
All Info Entered elsewhere and displays here

Ledger 

EXPORT TO EXCEL

Drag a column header and drop it here to group by that column

Date	Cash Ending	Order	Deposit	Usage
Tuesday, 12/22/2020	\$620,226.00	\$0.00	\$0.00	\$6,810.00
Wednesday, 12/23/2020	\$608,996.00	\$0.00	\$0.00	(\$11,230.00)
Thursday, 12/24/2020	\$531,148.00	\$0.00	\$0.00	(\$77,848.00)
Friday, 12/25/2020	\$542,460.00	\$0.00	\$0.00	\$11,312.00
Saturday, 12/26/2020	\$542,460.00	\$0.00	\$0.00	\$0.00
Sunday, 12/27/2020	\$542,460.00	\$0.00	\$0.00	\$0.00
Monday, 12/28/2020	\$542,460.00	\$0.00	\$0.00	\$0.00
Tuesday, 12/29/2020	\$580,998.00	\$0.00	\$0.00	\$38,538.00
<b>Total:</b>	<b>\$7,305,616</b>	<b>\$408,380</b>	<b>\$0</b>	<b>(\$292,266)</b>
<b>Average:</b>	<b>\$235,665</b>	<b>\$13,174</b>	<b>\$0</b>	<b>(\$9,428)</b>
<b>Min:</b>	<b>\$0</b>	<b>\$0</b>	<b>\$0</b>	<b>(\$148,604)</b>
<b>Maximum:</b>	<b>\$620,226</b>	<b>\$367,880</b>	<b>\$0</b>	<b>\$38,538</b>

- CET: all the cash in the BRANCH at the end of the day
  - Includes all your Drawers and devices that are closed out daily
  - Pulled from your Core Teller Platform and uploaded automatically.
- Orders/Deposit ( entered thru Order/Deposit Icon)
  - Orders: Cash Shipment IN
  - Deposits: Cash Shipment out
  - Displays on dashboard once they have been fulfilled (transaction Completed)
- Usage: Calculated from CET, Orders and Deposits

# Branch Dashboard

## Cash Point Detail

Ledger 

 EXPORT TO EXCEL

Drag a column header and drop it here to group by that column

	Date	Cash Ending	Order	Deposit	Usage
▶	Tuesday, 12/22/2020	\$620,226.00	\$0.00	\$0.00	\$6,810.00
▶	Wednesday, 12/23/2020	\$608,996.00	\$0.00	\$0.00	(\$11,230.00)
▶	Thursday, 12/24/2020	\$531,148.00	\$0.00	\$0.00	(\$77,848.00)
▶	Friday, 12/25/2020	\$542,460.00	\$0.00	\$0.00	\$11,312.00
▶	Saturday, 12/26/2020	\$542,460.00	\$0.00	\$0.00	\$0.00
▶	Sunday, 12/27/2020	\$542,460.00	\$0.00	\$0.00	\$0.00
▶	Monday, 12/28/2020	\$542,460.00	\$0.00	\$0.00	\$0.00
▶	Tuesday, 12/29/2020	\$580,998.00	\$0.00	\$0.00	\$38,538.00
▶	<b>Total:</b>	<b>\$7,305,616</b>	<b>\$408,380</b>	<b>\$0</b>	<b>(\$292,266)</b>
▶	<b>Average:</b>	<b>\$235,665</b>	<b>\$13,174</b>	<b>\$0</b>	<b>(\$9,428)</b>
▶	<b>Min:</b>	<b>\$0</b>	<b>\$0</b>	<b>\$0</b>	<b>(\$148,604)</b>
▶	<b>Maximum:</b>	<b>\$620,226</b>	<b>\$367,880</b>	<b>\$0</b>	<b>\$38,538</b>

To see Detail Cash Point, click on the ledger icon on top left of dashboard.

# Branch Dashboard

## Cash Point Detail

Ledger

Date	Cash Ending	Order	Deposit	Usage	Cash Points																																																																
Saturday, 6/26/2021	\$216,766	\$0	\$0	\$0	7	Delete																																																															
<table border="1"> <thead> <tr> <th colspan="7">CASH ENDING CASH POINTS ORDER/DEPOSIT</th> </tr> <tr> <th>Name</th> <th>ID</th> <th>Balance</th> <th>Buys</th> <th>Sells</th> <th>Type</th> <th></th> </tr> </thead> <tbody> <tr> <td>Drawer 20502</td> <td>20502</td> <td>\$6,000</td> <td>\$0</td> <td>\$0</td> <td>Teller Drawer</td> <td>Delete &gt;</td> </tr> <tr> <td>Drawer 20503</td> <td>20503</td> <td>\$7,296</td> <td>\$0</td> <td>\$0</td> <td>Teller Drawer</td> <td>Delete &gt;</td> </tr> <tr> <td>Drawer 20504</td> <td>20504</td> <td>\$5,269</td> <td>\$0</td> <td>\$0</td> <td>Teller Drawer</td> <td>Delete &gt;</td> </tr> <tr> <td>Drawer 20505</td> <td>20505</td> <td>\$5,992</td> <td>\$0</td> <td>\$0</td> <td>Teller Drawer</td> <td>Delete &gt;</td> </tr> <tr> <td>Drawer 20506</td> <td>20506</td> <td>\$5,799</td> <td>\$0</td> <td>\$0</td> <td>Teller Drawer</td> <td>Delete &gt;</td> </tr> <tr> <td>Drawer 20507</td> <td>20507</td> <td>\$2,981</td> <td>\$0</td> <td>\$0</td> <td>Teller Drawer</td> <td>Delete &gt;</td> </tr> <tr> <td>Vault 20516</td> <td>20516</td> <td>\$183,429</td> <td>\$0</td> <td>\$0</td> <td>In-branch Vault</td> <td>Delete &gt;</td> </tr> </tbody> </table>							CASH ENDING CASH POINTS ORDER/DEPOSIT							Name	ID	Balance	Buys	Sells	Type		Drawer 20502	20502	\$6,000	\$0	\$0	Teller Drawer	Delete >	Drawer 20503	20503	\$7,296	\$0	\$0	Teller Drawer	Delete >	Drawer 20504	20504	\$5,269	\$0	\$0	Teller Drawer	Delete >	Drawer 20505	20505	\$5,992	\$0	\$0	Teller Drawer	Delete >	Drawer 20506	20506	\$5,799	\$0	\$0	Teller Drawer	Delete >	Drawer 20507	20507	\$2,981	\$0	\$0	Teller Drawer	Delete >	Vault 20516	20516	\$183,429	\$0	\$0	In-branch Vault	Delete >
CASH ENDING CASH POINTS ORDER/DEPOSIT																																																																					
Name	ID	Balance	Buys	Sells	Type																																																																
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Drawer 20504	20504	\$5,269	\$0	\$0	Teller Drawer	Delete >																																																															
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Vault 20516	20516	\$183,429	\$0	\$0	In-branch Vault	Delete >																																																															
Sunday, 6/27/2021	\$216,766	\$0	\$0	\$0	7	Delete																																																															
Monday, 6/28/2021	\$267,896	\$0	\$0	\$51,130	7	Delete																																																															
Tuesday, 6/29/2021	\$296,170	\$11,500 *	\$0	\$16,774	8	Delete																																																															
Wednesday, 6/30/2021	\$317,308	\$0	\$0	\$21,138	8	Delete																																																															
Thursday, 7/1/2021	\$316,725	\$0	\$0	(\$583)	8	Delete																																																															
Friday, 7/2/2021	\$309,652	\$0	\$0	(\$7,073)	8	Delete																																																															

- Click on Any date, and then the Cash Points Tab.
- All Cash Points for the date selected will display.

# Branch Dashboard

## Cash Point Detail

Cash Point Denominations					
205 - Grandview			Saturday, 6/26/2021		
ID	Name	Balance	Buys	Sells	Type
20502	Drawer 20502	\$6,000	\$0	\$0	Teller Drawer
	Hundreds	<input type="text" value="\$1,500"/>	<input type="text" value="\$0"/>	<input type="text" value="\$0"/>	
	Fifties	<input type="text" value="\$900"/>	<input type="text" value="\$0"/>	<input type="text" value="\$0"/>	
	Twenties	<input type="text" value="\$2,140"/>	<input type="text" value="\$0"/>	<input type="text" value="\$0"/>	
	Tens	<input type="text" value="\$320"/>	<input type="text" value="\$0"/>	<input type="text" value="\$0"/>	
	Fives	<input type="text" value="\$520"/>	<input type="text" value="\$0"/>	<input type="text" value="\$0"/>	
	Twos	<input type="text" value="\$0"/>	<input type="text" value="\$0"/>	<input type="text" value="\$0"/>	
	Ones	<input type="text" value="\$276"/>	<input type="text" value="\$0"/>	<input type="text" value="\$0"/>	
	\$1 coins	<input type="text" value="\$0"/>	<input type="text" value="\$0"/>	<input type="text" value="\$0"/>	
	Eisenhowers	<input type="text" value="\$0"/>	<input type="text" value="\$0"/>	<input type="text" value="\$0"/>	

Save

- Click on Drawer Name
- Denomination for Cash Point will display.

# Recap

- Place Orders/Deposit into C3
- Follow Internal procures
- Fulfill Orders in C3 when transactions are completed

# 3<sup>rd</sup> Party Integration Requirements

- **Requirements for Requisition Inclusion of File**
  - **1. Must be an ORDER**
  - **2. Status must be APPROVED**
  - **3. Expected Date/Delivery Date must be greater than the day file is sent plus the lead time on the associated order rule-set**
  - **4. FULFILL date must be null (empty)**
  - **5. Requisition must use a RULESET where Choose an item. is the money supplier**
  
- **Order File Run Schedule**
  - **Monday – Friday**
  - **Considerations**
    - **1. A requisition may be altered/edited in the application at any time before the file run time**
  
    - **2. If a requisition is changed AFTER the files schedule run time, then you must communicate this change to the money supplier via alternative method (phone/email/web portal)**
  
    - **3. Files are generated per the APPROVE status at file run time. Keep desired requisitions in APPROVE status to ensure they make it on order file.**

# Frequently Asked Questions

**If one person Submits the Order can another Person at the branch Fulfill it?**

*Yes, if they have permission and access to the branch, anyone can status it*

**Can I order in any increment.**

*No, the system will force you to order in Carrier Standard increments to prevent the file from being rejected*

**Can I order from more than 1 location**

*If you order for more than one location, you will have permission to navigate between dashboards to view and order*

**If I have drawer that is not used, do I need to open and then close it?**

*Our system has enabled “Teller Copy Forward “ which will bring over previous nights balances for those drawers*

**Coin Machines are in with Vault Cash will that effect my guidance?**

*System might think you have more useable cash than you have. You may need to adjust.*

# Frequently Asked Questions

***Placing an order and my delivery date is a Holiday: Set closure calendar or:***

*Be sure to change the first date which is the FROM DATE to the expected delivery date. Example Holiday falls on Monday change default date to Tuesday.*

***I did not receive the all the cash that I ordered:***

*When the Order is fulfilled, changed the Fulfill amount to the amount received.*

***The Armor car broke down and I got my cash a Day Late***

*Change the Fulfill date to the date it was received and the date it hit your GL.*

***Cash Emergency from Another Branch***

*Reach out to your Admin*

***I forgot to fulfill my order, can I do it the next day.***

*Yes, and the date will default to the day you received it.*

Questions?

Report Questions, Issues or Concerns to your Admin Team



Website:



Email:



Phone: Help Menu inside C3Financial

